PRIVACY POLICY

The protection of the privacy and safeguarding of the financial and personal information of our former customers, existing customers, and persons that visit our website is one of the highest priorities. 9X Markets (“we” or “us”) collects, maintains, and safeguards your information in the manner described in the subsequent statement.

By using any of our affiliates’ or 9X Markets’ websites or by creating an account with one of our affiliates, you agree to 9X Markets’ collection and use of your data in the ways specified in this statement.

COLLECTION AND RETENTION OF YOUR PERSONAL INFORMATION

We obtain your personal information directly from you and indirectly because of your interaction with us. We may utilize the information we have collected to verify your identity, open a trading account for you (including the issuance of an account number and password), provide trade confirmations and statements, facilitate account funding and withdrawals, and for other account and customer service-related purposes. We may also utilize this information to inform you of any new or existing products, services, or promotions that may be of interest to you.
The majority of the data we accumulate is supplied directly by you. This information encompasses but is not restricted to, personal details, such as your name, address, date of birth, telephone number, and email address, as well as information required to verify your identity following regulatory requirements, such as a passport or other government-issued photo identification. Financial information, including your account trading details, annual income, net worth, risk capital financial information, bank account details, and credit card information, as well as other information, such as your IP address, web browser type, operating system, and internet service provider, may also be included. We will restrict the collection of personal information to the minimum amount required to facilitate providing services and products to you. You have the right to request a copy of the most recent version of your personal information that we have on file. Additionally, you may request any corrections, amendments, or updates to ensure the accuracy of your personal information. We will maintain your personal information if you terminate your account with us. However, we will only use it to comply with our regulatory obligations and to periodically contact you to inform you of new products, services, and promotions that we may offer.

SHARING OF YOUR PERSONAL INFORMATION

We may disclose your personal, financial, and account information to our affiliates for business, marketing, and customer service purposes, provided that it is permissible under applicable law. Some of our affiliates are financial service companies, including dealers and other broking firms, which are either directly or indirectly owned by us or under our control. To enhance our services to you, we may contract with another organization to assist us in the execution of specific internal functions, including account

processing, fulfillment, client service, client satisfaction surveys, and other data collection activities that are pertinent to our business. We may also disclose client information from our database to a non-affiliated third party, such as your name, address, phone number, and/or email address, to assist us in the analysis and identification of client needs, the notification of clients of product and service offerings, or the conduct of general marketing and market research on our behalf.

DISCLOSE WITH NON-AFFILIATED THIRD PARTIES

Except for the circumstances specified below, we will not sell, license, lease, or otherwise disclose your personal information to any third party. To facilitate the products and services we offer to you, we may disclose your personal and account information to third-party service providers and joint marketers who are not affiliated with us. This includes financial service institutions with whom we have joint marketing agreements, such as agreements to market financial services or products that we jointly offer, endorse, or sponsor, and companies that are under contract to perform services on our behalf, such as vendors who prepare and mail statements and transaction confirmations or provide data processing, computer software maintenance, and development, transaction processing, and marketing services.

We typically require that all non-affiliated third parties to whom we provide your nonpublic information agree to maintain the confidentiality of your information and use it exclusively for the limited purpose for which we have engaged them, or as otherwise required by law. In addition, we endeavor to guarantee that these non-affiliated third parties implement suitable data security protocols to prevent unauthorized access to or use of your information. Please be advised that our Privacy Policy does not apply to non-affiliated third parties. We may disclose personal information to regulatory authorities and non-affiliated companies per the applicable law. for instance, we may disclose personal information to comply with subpoenas or other official requests or to protest our rights or property, to cooperate with regulatory authorities and law enforcement agencies.

SECURITY OF YOUR PERSONAL INFORMATION

In order to safeguard your personal, financial, and account information and to provide you with a secure trading environment, we implement physical, electronic, and procedural measures.
Upon establishing an account with us, you will be provided with a distinctive account number and password, as well as a unique user ID and password that will allow you to securely access our website.

- Our employees are obligated to adhere to established procedures in order to safeguard the confidentiality of your information.
- We restricted access to your personal, financial, and account information to our employees and those of our affiliates who require it to conduct business, including servicing your account. Your account number and user ID will be accessible to these employees. While certain employees are capable of resetting your account and website passwords, they will not have access to your password, as it is not stored in our systems.

- We have implemented sufficient security measures that are consistent with internationally recognised standards to secure your information from being compromised, leaked, or disclosed.
- Our data retention policy, which is in accordance with widely recognised international standards, will determine the disposition or purging of your personal, financial, and account information, including your credit card details (if applicable).

The confidentiality of your account number, user ID, and passwords is exclusively your responsibility. To ensure the security of this information, we strongly advise that you implement the following measures:

- Do not disclose your account number, user ID, and passwords to anyone;
- Do not save your account number, user id, and passwords on any shared, public or private computer, tablet, mobile phone, or any other device;
- Avoid using public computers at internet cafes and similar places to access our website whenever possible;
- Choose strong passwords that are not easily breakable, including capitalized letters, numerical values, and symbols, and differ from other passwords you are using for other accounts;
- Immediately change your account website passwords after your first log-in:
- Change your account website passwords regularly and whenever you believe there may have been a breach or when you believe a breach may occur in the future;
- Do not configure the save password option on the web browser you are using;
- Ensure that the computer, tablet, mobile phone, or another device you are using has security controls, such as antivirus software;

CHANGES TO PRIVACY STATEMENT

We will promptly publish the revised Privacy Policy on our website in the event that any substantial modifications are implemented to this statement. By continuing to use the website and/or by creating an account with us, you hereby consent to the notice that it contains.

The terms of this statement and our Terms of Business govern any dispute regarding this statement. If you have any enquiries that are not addressed in this statement, please do not hesitate to reach out to a support representative.